

Privacy & Data Protection Policy

Secure Locker Rental Ltd

Last updated: 1 May 2026

1. Introduction

Secure Locker Rental Ltd (“we”, “us”, “our”) is committed to protecting personal data and handling it lawfully, fairly and transparently.

This policy explains how we collect, use, store, and protect personal data when individuals interact with:

- our website (www.securelockerrental.uk),
- our locker booking platform, and
- our services provided to schools, academies, and multi-academy trusts.

We process personal data in accordance with the **UK General Data Protection Regulation (UK GDPR)** and the **Data Protection Act 2018**.

2. Who We Are (Data Controller)

Secure Locker Rental Ltd

Registered office:

Suite A, 82 James Carter Road, Mildenhall, England, IP28 7DE

Email: enquiries@securelockerrental.uk

Secure Locker Rental Ltd is the **data controller** for personal data processed in relation to our locker rental services.

3. Personal Data We Collect

Depending on how you interact with us, we may collect the following:

a) Parents / Guardians

- Name
- Email address
- Telephone number
- Booking and payment details

b) School Contacts (where applicable)

- Name
- Job title
- Organisation
- Contact details

c) Website Usage Data

- IP address

- Browser type
- Pages visited
- Referral data

(Collected via cookies and analytics tools)

4. Children's Data

We do **not collect personal data directly from children.**

Locker bookings are made by **parents or guardians**, and any information relating to locker allocation is managed through those accounts.

Where schools are involved, this is limited to operational coordination rather than the transfer of student personal data.

We do not use children's data for marketing purposes.

5. How We Use Personal Data

We use personal data to:

- Provide and manage locker rental services
 - Process bookings and payments
 - Communicate with parents, schools, and customers
 - Manage renewals across academic years
 - Respond to enquiries and support requests
 - Meet legal and regulatory obligations
 - Improve our website and services
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6. Lawful Basis for Processing

We process personal data under the following lawful bases:

- **Contract** – to provide locker services requested by parents or guardians
 - **Legitimate interests** – to manage services, maintain continuity, and handle renewals
 - **Legal obligation** – where required for compliance (e.g. financial records)
 - **Consent** – for cookies and marketing (where applicable)
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7. Data Sharing and Third Parties

We may share personal data with:

- Payment providers (e.g. **Stripe**) for secure transaction processing
- IT and website service providers
- Professional advisers where necessary

All third parties are required to process personal data securely and in line with UK GDPR.

We do **not sell personal data.**



8. Data Retention

We retain personal data only as long as necessary.

This includes:

- The duration of the customer relationship
- Renewal periods across academic years
- School lifecycle expectations (e.g. 11–16 or 11–18 education)
- Legal and accounting requirements

Data is periodically reviewed and securely deleted when no longer required.

9. Your Rights Under UK GDPR

You have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request deletion (in certain circumstances)
- Restrict or object to processing
- Request transfer of your data (data portability)

To exercise these rights, contact us using the details below.

You also have the right to complain to the **Information Commissioner's Office (ICO)**.

10. Cookies and Analytics

Our website uses cookies to:

- Ensure site functionality
- Understand how visitors use our website
- Improve user experience

You can manage your preferences via our cookie banner.

11. Data Security

We take appropriate technical and organisational measures to protect personal data, including:

- Access controls
 - Secure systems and hosting
 - Internal procedures and safeguards
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12. Contact

Secure Locker Rental Ltd

Email: enquiries@securelockerrental.uk

If you have questions about this policy or how your data is handled, please contact us.

You also have the right to raise concerns with the **Information Commissioner's Office (ICO)**.